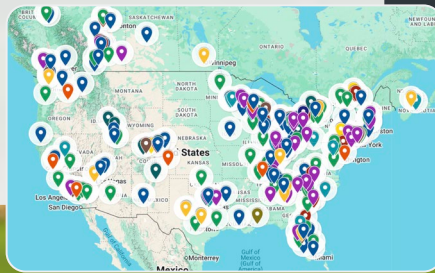


WORLD-CLASS SUPPORT EVERY STEP OF THE WAY

From onboarding through to strategic guidance during the season, Tagmarshal works with its partners to help them achieve success.

QUALIFIED ON-SITE TECHNICIANS

- Located regionally across the US, Canada and Europe.
- Qualified engineers perform installs in accordance with cart warranties.



40+
TECHNICIANS
ASSISTING

50+
SITE VISITS
A MONTH IN 2026

EXPERT CUSTOMER SUCCESS ASSOCIATES

- Former golf pros, many PGA-accredited, assigned to each partner.
- Onboarding assistance to ensure seamless set-up.
- Pre-season, mid-season, and post-season strategic guidance and reporting.



“

“Tagmarshal has built a fantastic team, with **really good, responsive customer service** across the board.”



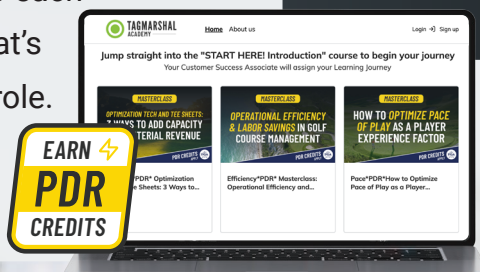
TANNER STEINER, PGA
HEAD GOLF PROFESSIONAL
CC OF NORTH CAROLINA

”



EFFECTIVE ONLINE LEARNING PLATFORM

- **Tagmarshal Academy** provides concise training and step-by-step instructions.
- **Role-specific training** so each staff member learns what's most important to their role.
- **PDR-accredited** online courses available.



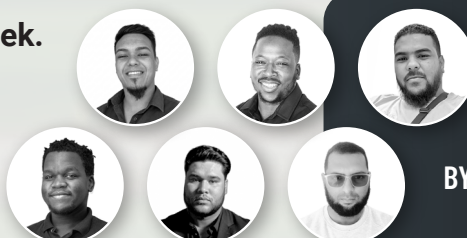
+20%

MORE EFFECTIVE SYSTEM USE
WHEN TRAINING COMPLETED
WITHIN 3 MONTHS



DEDICATED SUPPORT TEAM

- Available **7 days a week**.
- Support teams in contact throughout the ticket resolution process.



118

TICKETS CLOSED
BY TAGMARSHAL SUPPORT TEAM
IN AUG '26



INSTANT ONLINE SUPPORT

- **TagAssist** provides real-time support and 24/7 training.
- Available via the in-system dashboard with full access to Tagmarshal Academy material.



"TagAssist allows my managers to **quickly find the information they need**, all within the dashboard."



GRAEME MCCARREL
DIRECTOR OF GOLF
PHEASANT RUN GC

