# OPTIMIZATION TECHNOLOGY

PACE OF PLAY AND ON-COURSE MANAGEMENT THAT GETS RESULTS

































# TAGMARSHAL IMPROVES THE GOLFER EXPERIENCE THROUGH ON-COURSE OPTIMIZATION.

The affordable, industry-trusted software provides proactive, real-time field management and data insights that drive optimization - resulting in bottom line gains, adding continuous value to our partners.

- OVER 75 MILLION ROUNDS OF GOLF TRACKED AND IMPROVED
- 40+ OF THE TOP US 100 COURSES
- 600+ DAILY FEE, PRIVATE AND RESORT COURSE PARTNERS & MANAGEMENT GROUPS
- PARTNERING WITH MANY \$40-\$60 DAILY FEE COURSES

## THE IMPACT OF ON-COURSE OPTIMIZATION

#### 🕅 ENHANCED PLAYER EXPERIENCE

USGA research shows that good pace and flow are crucial to a player's enjoyment of their round. **Tagmarshal's proactive pace management**, with early on-course interventions and interactions informed by data, **leads to an improved player experience that drives repeat play and club loyalty.** 

#### **\$** ADDITIONAL REVENUE

Effective pace management helps power your course's economic engine, leading to substantial revenue gains.

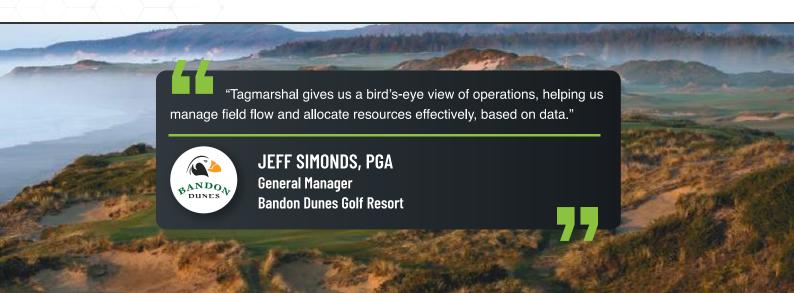
With quicker rounds, gap intervals can be tightened to create additional tee times, optimizing tee sheet capacity and generating green fees and ancillary revenue such as F&B and pro shop spending.

#### S INCREASED EFFICIENCY THROUGH AUTOMATION

Tagmarshal's system automates time-consuming tasks by assigning player names straight from the tee sheet, recording starter accuracy and identifying disruptor groups. With one person able to perform multiple tasks, teams save labor costs and free up resources that can be focused on offering white glove service.

#### iti DATA-DRIVEN DECISION MAKING

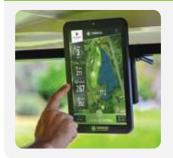
Tagmarshal's unrivaled data insights provide operators with the tools needed to benchmark performance, helping teams set goals that drive incremental improvements. A deeper understanding of their course, with metrics like pace by day or time period and hole-by-hole performance, means teams can make smarter operational decisions.





## TAGMARSHAL DEVICE TYPES

#### **FOR CART GOLF**



#### **2WAY CART SCREENS**

Premium on-course experience for players, including yardage, pace tracking and F&B orders.

#### **CLASSIC INSTALLED**

Installed out of sight for unobtrusive tracking, for the benefits of GPS and pace management across club or private carts.



#### FOR WALKING GOLF



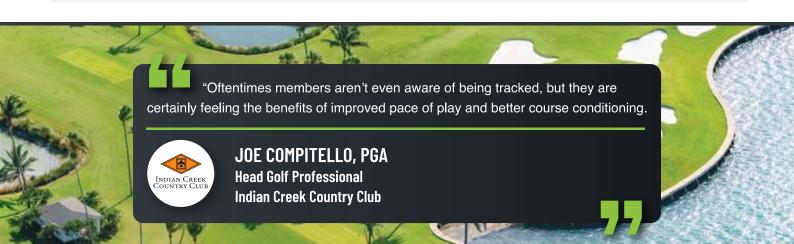
#### **2WAY MOBILE SCREENS**

Mounted on golf bag with premium 2Way screen front-end benefits for the ultimate walking golf experience.

#### **CLASSIC TAG**

Clipped onto a golf bag or carried by a caddie, with full GPS and data-gathering capabilities.





# INNOVATIVE **NEW FEATURES**

# CUSTOMIZABLE WIDGETS

allow you to tailor your user experience and instantly see the most valuable information for your role, helping you make smarter operational decisions.



#### **INDUSTRY-LEADING ANALYTICS AND REPORTING:**

- · Analytics Hub Enhanced data visualization tools and visually appealing graphics.
- Advanced Reporting A deeper understanding of pace, capacity and other key metrics by timeframe.
- Data Directory Create custom fields to collect specific data around players, which is carried into Round Reports.

#### **PACE DISRUPTORS:**

- Automate Identify out-of-position playing groups based on pre-set parameters and receive alerts.
- Change Outcome Proactively identify disruptor groups and intervene in real-time.
- **Customize** Adjust thresholds and methodologies so pace alerts are triggered at your discretion.

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#### **CART STOP:**

- Player Alerts Buzzer sound or on-screen pop-up informs players of a geofence breach.
- Protect Sensitive Turf Cart stops and must reverse out of the prohibited area.
- Adjustable Templates Toggle geofences on and off to react instantly to changing weather and other variables.



"The enhancements and new features offer even greater functionality and efficiency, helping us provide an exceptional experience."



LOWELL WEAVER
Owner and General Manager
The Medalist Golf Club

"The software and all of the features have worked wonders for our operation, because it's unlike anything that we've seen before."



MATT KLOPPENBURG, PGA
Head Golf Professional
Terravita Golf Club

# TAGMARSHAL SYSTEM FEATURES

#### LIVE MAP

Real-time, full line of sight of your course for proactive pace management and targeted use of player assistants.

#### **GAP TIME MONITOR**

Manage the field via a visual representation of the distance and time between groups, for optimal pace and flow and an enhanced player experience.





#### **ANALYTICS HUB**

Best-in-class data insights to spot trends for better decision-making and optimal course management.

#### TEE SHEET AUTO ASSIGNMENT

Building player profiles is easy with the intuitive system, combining tee sheet data and GPS technology to auto-assign players to tracking devices.





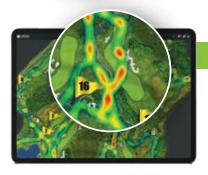
#### TRACK MAP

A complete **record of every round played** to aid with **fact-based discussions** and accountability.

#### **GOAL SETTING MODULE**

Set goals for key metrics to benchmark, measure and optimize performance.





#### **HEATMAP VISUALIZATION**

Allows you to see which parts of the course are being under- or overutilized, to assist course maintenance.

#### **GEOFENCING**

Helps Superintendents and Maintenance teams to protect sensitive or prohibited areas of the course.





#### **CADDIE MANAGEMENT MODULE**

Assign and manage your team of Caddies with ease, whether they're independent or internal.

#### **PLAYER PROFILES**

Identify your quicker and slower players and assign tee times accordingly.



#### **INTEGRATIONS**

Tagmarshal seamlessly integrates with more than 25 leading tee sheet providers and tech solutions, combining powerful data insights from multiple sources to act as a central hub.



















## **TAGMARSHAL 2WAY FEATURES**

Enhance the player experience with to-the-pin yardage, real-time pace tracking, F&B orders, accessible via the HD touchscreen devices.

#### LIVE MAP

Give your players line-of-sight of each hole with range-finding capabilities and the ability to self-manage pace against your goal time.







### **ALERTS MODULE**

Send automated geofence and pace alerts directly to players, protecting sensitive turf and saving your team labor hours. Customize messages for certain groups or the entire field.

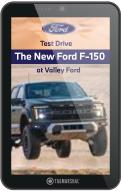




Players can now order F&B from their 2Way cart screens, before reaching the halfway house.









#### **ADVERTISING MODULE**

Get significant savings on your 2Way devices, by placing third-party advertising on your cart screens. Find out more about Tagmarshal Media's managed and self-managed options.

#### TAGMARSHAL 2WAY CART SCREEN SPECIFICATIONS:

- · 8inch and 10inch screen options
- · Military-grade GPS accuracy
- · Ultra-high resolution display
- 3x brighter screen (1000 NITS)
- · IP65 certified (dustproof and water-resistant)
- · Adjustable center screen mount for comfort
- · Robust construction no additional protection required
- External battery hidden under the dash means it's protected from the sun

#### **GOLF GENIUS INTEGRATION**

Live scoring, leaderboard functionality and more for tournaments via Tagmarshal's 2Way cart screens.







"Having the Tagmarshal 2Way screens installed in the carts is probably the best decision we have made since taking over running the course."



DAN MCINTIRE, PGA **Head Golf Professional Woodbridge Golf Club** 

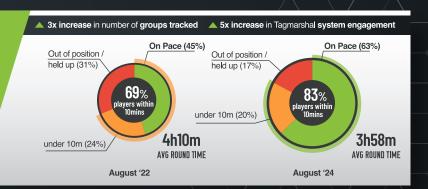
## DATA-BACKED RESULTS

#### **MULTI-YEAR IMPROVEMENT**



#### **BALTUSROL - THE LOWER COURSE**

- 12-min avg round time reduction, to **3h58m**, across 3 seasons.
- 83% of rounds finishing on pace +10mins.



#### FIRST-SEASON IMPACT



#### FRANKLIN BRIDGE GOLF CLUB

- · Instant impact on avg round time, down to 3h55m.
- 22% increase in rounds finishing on pace, with similiar play volume.

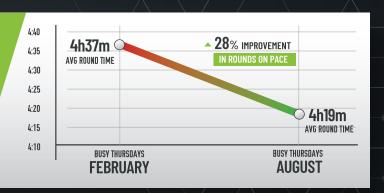


#### **QUICK IMPACT**



#### **OLD COURSE AT ST ANDREWS LINKS**

- Avg round time down from 4h37m to 4h19m.
- 28% increase in rounds finishing on pace.



#### RETURN ON INVESTMENT



#### **ERIN HILLS**

- Tee sheet optimization for increased capacity.
- $\bullet \ \, \text{Advanced revenue strategies} \ \text{implemented}.$



#### **WILLOW SPRINGS GOLF COURSE**

- · Quicker rounds led to increased tee sheet capacity.
- **Dynamic pricing** implemented based on heightened demand.

#### **RETURN ON INVESTMENT**



#### LABOR SAVINGS

Fewer staff are needed to manage pace of play, as technology identifies issues proactively.



#### ADDITIONAL REVENUE

As play time decreases, extra tee sheet capacity is created, generating additional revenue for operators.



#### **INCREASED F&B SPEND**

Time saved during play, gets spent in the pro shop and on F&B, resulting in increased spend. "We consider ourselves a living laboratory.

Tagmarshal is great for us to understand what we're putting in place, providing quantitative analysis of what is working and why it's working."



MATT BARKSDALE, PGA
Director of Golf
Pinehurst Resort

"The Tagmarshal system is intuitive enough that I can tell if something is wrong within 15 seconds and instantly address the problem."



DEREK GUZMAN, PGA Head Golf Professional Sand Valley Golf Resort

"With Tagmarshal, we know what is happening on the course and can get ahead of any issues with anticipatory service. It's been really great having these tools."



KYLE CRAMER, PGA Head Golf Professional Valhalla Golf Club

"I love the hole-by-hole data, which we use to adjust and tweak expectations to make sure that we are setting realistic pace targets for each hole."



KYLE BRANDT, PGA Head Golf Professional Hazeltine National "Tagmarshal has enabled us to effectively implement our pace of play policy to reduce playtime and add additional tee times. Tagmarshal pays for itself a hundred times over."



JIM LOMBARDO, PGA Head Golf Professional Erin Hills

"The data has allowed us to optimize tee sheet capacity and improve flow – increasing golf revenue by 85% within 3 years."



CHIP HIERLIHY, PGA General Manager Fieldstone Golf Club

"There's nothing better than walking into the office and knowing exactly what's happening on your golf course. It's fantastic knowledge and peace of mind."



RYAN FOUNTAINE, PGA
Director of Golf
Baltusrol Golf Club

"This technology will make you money and we're a perfect example of that. We have the data now and revenue is up."



MIKE FOSNICK, PGA Director of Operations Troon Golf













@TAGMARSHAL

CONTACT US TO FIND OUT HOW TO OPTIMIZE YOUR ON-COURSE OPERATIONS.

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